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भारत संचार निगम लिमिटेड  
(भारत संचार निगम लिमिटेड)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

27/c

No. 32-3/2013-14/S&M-CM/27

Date: 27.11.2014

01-12-2014

To


The Chief General Managers,  
All Telecom Circles/ Districts  
BSNL

Subject: - Collecting Aadhaar numbers along with Customer Acquisition Form (CAF) of mobile telephone applications and storing the same in the database along with other data by telecom service operators.

DOT vide letter No. 800-09/2010-VAS dated 16.10.2014 (copy enclosed) has decided to collect "Aadhar Number" along with Customer Acquisition Form (CAF) of mobile telephone applications and storing the same in the database along with other data.

Immediate necessary action may be taken by all BSNL Circles to implement the guidelines. Necessary modification in CAF format as suggested in DOT letter may be made.

Compliance be reported to this office by 10.12.2014 on [salescmhq@gmail.com](mailto:salescmhq@gmail.com).

  
(Upendra Bakolia)

Addl. GM(S&M) CM

Encl: As above

Copy to: 1. GM(Dev.) ITPC Hyderabad for making provision in CAF format in Sancharsoft  
2. Sr. GM(CM), All Nodal Centers